In an effort to make sure all attendees have received the confirmation information, we are resending to all who have registered. We apologize for any inconvenience a duplicate email may have caused. Thank you.

If you have more than one person attending from your office, please be sure to forward this information. If you wish to add any other attendees, please let us know as soon as possible. See contact information listed at the bottom of this email.

Due to such a positive response to this forum, we strongly recommend that you arrive early to allow ample time for parking, registration and any unforeseen traffic issues or road construction. Please read information regarding parking in the email below!!

We will have signage placed for parking, meeting rooms and registration.

Thank you for registering for the upcoming Medicaid Managed Care Education Forum.

The agenda for the day is:

- 8:00AM 9:00AM: **Registration, Exhibits and Coffee** Exhibits will be available the entire day
- 9:00AM 11:30AM: **Provider Information general session** Secretary of Cabinet and Commissioners for Medicaid, Public Health and Behavioral Health; DOI Executive Staff. Topics include overview of managed care, appeals process, and prompt pay process.
- 11:30AM 1:00PM: **Lunch break**: no organized functions planned for lunch, each attendee is responsible for their own lunch.
- 1:00PM 2:30PM: **MCO/Provider Billing session with all MCOs in your region:** Topics include proper coding, prior authorizations, dealing with denials, grievance process, proper contacts with MCO's.
- 2:30PM 4:00PM: **Medicaid and MCO/ Provider One-on-One Breakouts**: Opportunity for all attendees to meet with members of each MCO and CHFS Department for Medicaid Services.
- 1:00PM 3:30PM: CMHC/DPH Session (for CMHC and DPH staff only) Votruba Student Union 104 Governance Room
- **There will be representatives available to discuss specialty needs, such as ophthalmological, dental, hospice, and other specialty information. Please ask for the Representatives in each of the breakout sessions, or ask a member of the CFHS Medicaid Staff for assistance.**

ALL TIMES LISTED ARE LOCAL AREA TIMES

REGION 6

Thursday, June 27, 2013 Northern Kentucky University Student Union Building 20 Kenton Drive Highland Heights, KY 41099

Phone: 859-572-5760

For interactive map of campus, please click here: http://nku.edu/campusmaps.html
For printable PDF map, please click here: http://nku.edu/content/dam/nkuhome/About-docs/3D%20Campus%20Map%20with%20legend%20May%202012%20.pdf
For driving directions, please click here: http://nku.edu/campusmaps/drivingdirections.html

Meeting Space: Votruba Student Union will house all meeting space:

- Alumni Hall Ballroom Pre-function space: Lobby Registration
- Tables for Displays will be located in the hallway just outside of the Break-Out Rooms.
- General Session Student Union 107 A Ballroom
- SU-107 B WellCare
- SU-107 C KY Spirit
- SU-108 Coventry Cares
- SU-106 Medicaid
- CMHC/DPH Meeting Student Union 104 Governance Room

Meal options: For the lunch break on your own, there are many food options. One the 2nd floor of the Student Union is a Food Court which includes Starbucks. Multiple Restaurants nearby will be provided on the list which will be available at the Registration Desk. Please note: If you leave campus for lunch, please ask the parking attendant for a receipt and you will not be charged for parking when you return.

Parking is in the Kenton Garage which is directly across from the Student Union on Kenton Drive. You will enter the Student Union on the ballroom level walking from Kenton Garage. Here is a link to a map http://www.nku.edu/campusmaps.html Participants parking in the garage will receive a reduced rate of \$3.00 by informing the attendants they are here for the Medicaid Managed Care forum. Participants who park in other garages will not receive this rate and will have to walk farther and parking in other lots will result in a parking ticket.

Should you need to cancel, change your registration or if you have any questions, please call Beth Gallagher-Henninger at 502-564-7042 ext. 3460, or email b.gallagherhenninger@ky.gov.

FOR EMERGENCIES ONLY ON THE DAY OF THE CONFERENCE, PLEASE CALL 502-876-8209.

Thank you!